

# Are you seeking quality Customer Care with strong industry knowledge?

RISETEK's Customer Care Center provides quality support to your valued clients, whether you need 24 hours a day, specified times per week, or after-hours support. Calls are handled professionally by a group of dedicated service operators trained to handle your client calls.

## BENEFITS:

- ✓ All-in-one Cloud-Based Solution
- ✓ Customizable Scripts
- ✓ Dedicated Call Center Numbers
- ✓ Monthly QA Meetings
- ✓ Knowledgeable Representatives

## FEATURES:

- ✓ US Based
- ✓ Live Representatives
- ✓ Email, SMS, & Callbacks
- ✓ Multilingual Representatives
- ✓ Personalized Answering Services
- ✓ Extended After-Hours Support



Managing 100,000+ calls annually

## MARKETS WE SERVE:

- ✓ Municipalities
- ✓ Commercial & Residential Parking Operators
- ✓ Vehicle Immobilization Programs
- ✓ Property Management Facilities
- ✓ Parking Enforcement Programs
- ✓ Colleges & Universities
- ✓ Technology Support

**RISETEK** delivers proven results with our innovative, intelligent, state-of-the-art proven technology solutions while optimizing our valued clients business performance and empowering them to achieve next-level success.

Learn more about RISETEK's Technology Solutions:

**Contact Sales at 888.665.8485**

**RISETEK**  
GLOBAL